

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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No. 26-19/2011-T&C-CM (Pt)

Date: 24.07.2013

Circular T&C-CM No. 24/13-14

Sub: Clarification on revision of national roaming charges for BSNL customer while roaming in MTNL network -reg.

Kindly refer to this office order of even No. dated 15.02.2013 vide which national roaming charges for BSNL customer while roaming in MTNL Network was revised. The issues raised by Nodal Centers and field units have been examined in Corporate Office and the following para-wise clarifications are issued.

Sl. No.	Issues raised by the Nodal Centers	Clarification / Modification
(i)	Whether this tariff is applicable only for corporate plans or circle specific plans also?	Yes, this tariff is applicable to all BSNL postpaid and prepaid GSM/CDMA customer including circle specific plans also.
(ii)	As per Circular GPRS charged is Rs.0.02/kb while roaming in MTNL network which is less than the present Local/ Roaming GPRS charges which is 1p/10kb.	The GPRS charges mentioned at Sl. 9 of order No.26-19/2011-T&C-CM (pt.) dated 15.02.2013 may be taken as Rs.0.02/Kb instead of 0.02p/Kb which is as per BSNL's IOT payout to MTNL.
(iii)	At present we charge GPRS per 10kb pulse but in this circular it is per kb. The unit pulse should be uniform to calculate freebies for roaming data usage (both in BSNL and MTNL network) as well as home LSA data usage.	The pulse rate for GPRS as per AA-14 of MTNL for IOT is in Kb i.e. 2p/ Kb . The tariff for BSNL customers roaming in MTNL area has been fixed the same as that of AA-14 rates charged by MTNL (IOT) from BSNL, as provided by VAS-Tech Branch.
(iv)	At present in case of ISD call charging, the rest of the world and INMARSAT points are being charged by Rs. 100/- per minute and Rs. 411.43/- per minute respectively. But as per this circular, these charges while roaming in MTNL network are Rs. 18/- per minute and Rs. 240/- per minute respectively which is much less than the ISD/INMARSAT call charges in BSNL home/roaming network.	INMARSAT tariff for BSNL customers roaming in MTNL area is Rs.411.43/Min at par with ISD tariff applicable while in home LSA.

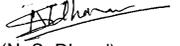
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Sl. No.	Issues raised by the Nodal Centers	Clarification / Modification
(v)	For O/G Local calls and O/G STD calls application of different rate i.e. Rs.1.00/Min and Rs.1.50/Min respectively is not possible, as at present separation of local calls and STD calls while in Roaming is not happening.	The existing tariff for O/G Local calls and O/G STD calls while roaming in MTNL area are Rs.1/Min and Rs.1.50/Min. No change has been made in the order dated 15.02.2013.
(vi)	IOT from MTNL for the BSNL customer roaming in MTNL network need to be finalized for implementing of the said tariff. As in the absence of the same, MTNL is charging as per its own wish. For example for GPRS CDR MTNL is applying 19p per GPRS CDR irrespective of data volume without any intimation to BSNL	The case of rationalization of tariff revision of IOT from MTNL for BSNL customers roaming in MTNL network has been taken up at the highest level as confirmed by VAS-Tech Branch of C.O. BSNL.
(vii)	Whether pulse for roaming in MTNL network will also be applicable for plan which has pulse rate other than 60 sec (1 min) for example plan-525 (15 sec pulse), 225 (1 sec pulse) or the pulse will remain unchanged.	Pulse rate for all the tariff plans while roaming in MTNL network may be 60 sec as per AA 14 document of MTNL. As regards technical non feasibility of applying different pulse rate while roaming in BSNL Network and MTNL Network, the same is technically feasible by way of re-rating to be done at Nodal Centers as confirmed by VAS-Tech Branch of C.O. BSNL.
(viii)	O/G non-P2P SMS charges was mentioned as flat Rs.2/SMS but it is not feasible to differentiate roaming charges from MTNL and BSNL network area.	Tariff for O/G plain non-P2P SMS charges while roaming in BSNL Network and MTNL Network is the same i.e. Rs.2/SMS.
(ix)	ISD code wise charging details for roaming in MTNL network are required.	ISD code wise tariff for BSNL customers roaming in MTNL area is as per Annexure-I.

2. All other terms and conditions will remain the same.
3. This may be brought to the notice of all concerned for taking necessary action in this regard.
4. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.

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5. Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.


(N. S. Dhami)
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To

All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

1. CMD, BSNL.
2. Directors- CM/CFA/EB/HR/Fin, BSNL.
3. ED-Fin/CA/NB, BSNL.
4. All PGMs / GMs, BSNL C.O.
5. GM (IT) - for making necessary updation in website and place in news item.
6. Sr. GM (Sales & Marketing)- for marketing initiative.
7. GMs (CMTS/CDMA-Billing Centre).
8. GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
9. Director General P & T Audit, Delhi- 110054.
10. OL Section –for Hindi version.
11. Guard file.


(Subrat Kumar Mohakud)
Dy. Manager (T&C-CM)